

PROMISES KEPT

In
Illinois

Promises Kept in Illinois

- ▣ Incoming Permits
 - Phone
 - Online Application

- ▣ Outgoing Permits
 - Mailed
 - Faxed
 - E-mailed

Promises Kept in Illinois

Automation of permits

- ▣ ITAP Phase I
- ▣ GIS Routing
- ▣ Auto issue LCO's
- ▣ Practical maximums
- ▣ Some dimensions

Promises Kept in Illinois

- ▣ More Automation Promised
 - ITAP Phase II
 - 249,000#
 - Electronic Fund Transfers
 - Vehicle Library
 - Identical's and copies

Promises Kept in Illinois

- ▣ Weekend Travel!
- ▣ Tollway Structures!
- ▣ Quicker District Investigations
- ▣ More personal contact/routing assistance
- ▣ More contact with ISP (ITAP/verbal)

Promises Kept in Illinois

- ▣ Additional Customer meeting
- ▣ Shorter, simpler answering system
- ▣ Staff efficiency/OT reduction
- ▣ Local Road issues

My Next Promises

- ▣ ITAP Phase III
 - Advisory/Selection Committee
 - Refine current calculations and routing information to comply with current federal regulations
 - Develop a web service for delivering load configuration and route INFORMATION
 - Add barcodes to enhance permit security
 - Add ability to generate receipts for credit card purchases

My Next Promises

- Develop a smart-phone aware browser interface
 - Refine permit storage
 - Refine permit information display
 - Replace Silverlight interface with updated .NET technology
 - Update accounting to a transaction-based database
 - Add interface for Bridge Office to enter manual structural analysis

Desires

- ▣ Local Road jurisdictional map
- ▣ Consider 24 hour movement
- ▣ More harmonization